

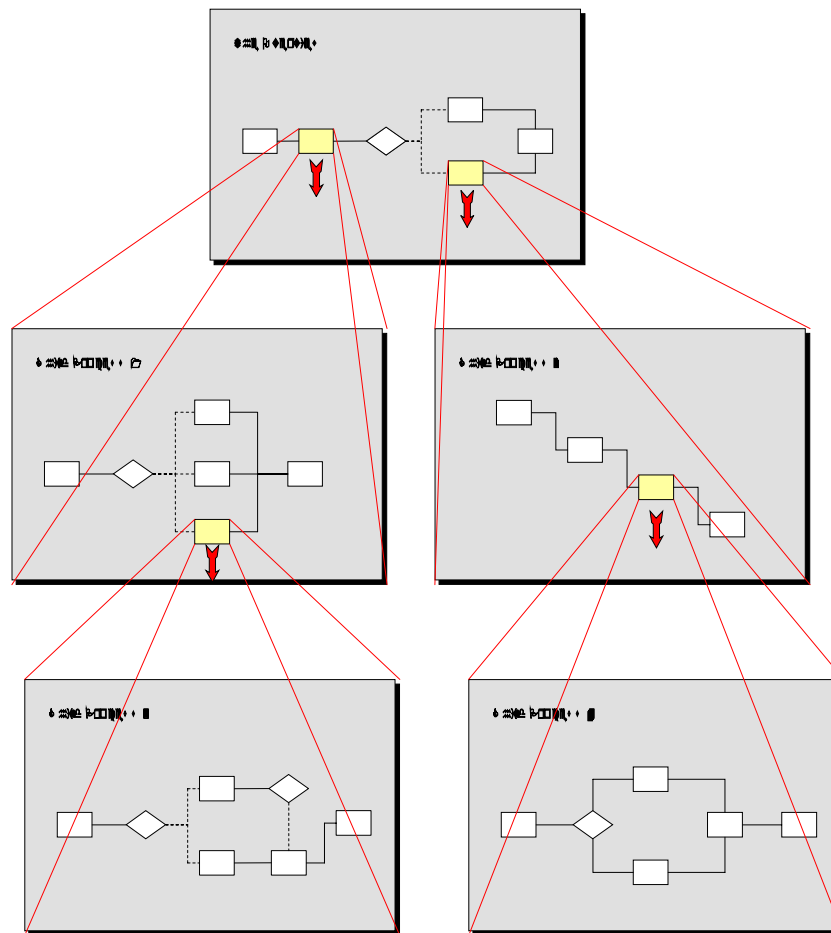
Process Expert Professional

A Dynamic, multi-level, process management software that delivers effective process empowerment to every member within your business.

Process Expert Professional will:

- Make your processes more efficient,
- Reduce your costs,
- Give you greater control over your business,
- Help your staff understand the business,
- Assist with staff training

Multi Level Mapping



Process Experts unique “multi-level mapping” methodology allows the user to graphically portray End to End processes. With the use of a Top-Down methodology, users are able to start by defining the general processes and then gradually expand on the details of each process box to the specific level required. It is then possible to navigate between the processes with the click of a button, thereby optimizing and enhancing process knowledge.

Fast and Effective

It is often the case that businesses have already invested time into developing processes for their organization, therefore one of the core features of PEP is the ability to incorporate these previously defined process maps into the PEP mapping system. Documents, manuals, procedures, drawings and supporting reference materials can all be integrated into the new process maps without restriction on the software used.

Once a process map has been created there are various ways in which a user can view the information, either as a map within PEP, as a printed document, view historic information or exported to the intranet allowing easy access to the information.

Our powerful software ensures that all process information is always up to date. At any instant it gives you presentation quality, clearly designed diagrams from one common accurate source, whilst remaining compatible with your current software so that existing spreadsheets and databases can be included in investigations and reports.

ISO Accreditation

Process Expert Professional has been recommended as a tool that will assist in the implementation of the ISO 9001:2000 standard (English equivalent of the ISO 14000 standard). From the analysis carried out BSI concluded that Process Expert Professional was:

- Easy to use
- Cost Effective
- Flexible
- Tried and Tested
- Already used by several UK and US organizations
- Available in a range of languages

Important Features

- Process Development
- Process Knowledge
- Publishing Processes
- Document Management
- Version Control
- Controlled Access
- Reference Library
- Reporting
- Alternative Versions